AMENDMENT OF FILE NO KDU/PRO/RP&SERVICE/2460/2020 OPEN DATE 07.12.2021

1. Please be kind enough to pay your attention on following amendment.

File No : KDU/PRO/RP&SERVICE/2460/2020

Amendment : specification for repair of CCTV at FGS attached herewith.

2. Regret inconvenience Caused

VTP Padmathilake
Capt
OC R&S
…../12/2021

General Information for Annual Maintenance

Sr. No	Description	Specification	Bidder's Compliance.	
			Yes/ No	If "No" your Offer
	General Specification			
i	Main Requirement	Data Network		
ii		Wi-Fi System		
iii		CCTV		
iv		IP Phone System		
	Enginering Support			
v	Support Level Agreement	8x5 NBD (Parts replacement and Technical support)		
vi	Telephone Support	Withing 2 Hrs		
vii	On-Site Support	Withing 48Hrs		
	Other			
viii	Contract Period	3 Years		
ix	Warranty	Supplier Should Have Certified Repair Centre and Island wide Branches for immediate Warranty facility		
x	Vendor Experience	Supplier should have at least 3 Years' Experience in similar projects (Documentary evidence required)		
xi	Vendors Experience in Products	Supplier should have at least 3 Years' Experience by selling relevant products (Documentary evidence required)		
xii	Authorization	Supplier should be a Manufacture Authorized Agent in Sri Lanka and Proof should be provided		
xiii	Hardware Warranty	Please Specify		
xiv	Other	If any, Please specify		
xv	Price (Rs.)	Please Specify		

2. Bidders should visit to the FGS - KDU and do the initial survey on the total system.
3. After Inspection, the Bidder should provide price for the repair an existing system.(Data, Wi-Fi, CCTV and IP Phones) Details should provide according to the following table.

Sr. No	Description	Item	Required Nos.	Price
i	Item			
ii	Warranty for each item			

4. After repair the total system, all the services should update and continous fuction without any trouble.